

For Business use:

- Renters 18 and older may rent all contracted vehicle classes, except passenger vans.
- Renters 21 and older may all vehicles.
- Contact Insurance @ Environmental health and Safety regarding anyone wanting to drive Anything larger than a 12 passenger van

For leisure use:

- Renters under 21 may NOT rent a car.
- Renters 21-24 year olds may rent sedans.
- Renters 25 years and older may rent all vehicle classes.

Renters will need their valid driver's license, State identification badge and a valid form of payment when paying with credit card; additional verification is required when paying with a debit card.

Complimentary "We'll Pick You Up" service available (with 24 hour advance notice and within 10 miles of an Enterprise location-Except Airport locations).

Gainesville location

Gainesville Regional Airport:

Open 7:00am to 11:00 pm 7 days a week.

Parking is available at the Airport with a fee for parking

No pick up service available

Drop box is available

410 NW 39th Ave Location

Open 7:30 to 6:00 M-F

Open Saturday 9:00 to 4:00

Open Sunday 12:00 to 4:00

Drop box available

Free Parking Available

University Ave Location & Williston Rd Locations

Open 7:30 to 6:00pm M-F

Open Saturday 9:00 - Noon

Both have drop boxes available

COMMERCIAL TRUCKS & VANS

Please see the Procurement Services Web site:

<https://procurement.ufl.edu/contracts/rental-vehicles/>

Reservations – within Gainesville, Jacksonville and Ocala region. *For reservations outside this region please contact Branch Manager at 352-373-1565 for further assistance.*

When in the Procurement Services web site. You will follow the guide lines provided starting with [CLICK HERE](#) for reservations.

You will be taken to UF Deeplink where the State contract number **43GATOR** is automatically assigned to your reservation process.

Click 'Reserve Now' to go to Enterprise Home Page

Truck Rental Reservations – enter all information and click 'Continue'

Choose Location – select branch closest to your location

Choose Vehicle – select desired vehicle. If vehicle shows "Call for availability" – Call the branch and make the reservation manually.

Review Reservation – review the full details of the vehicle you've chosen – scroll to bottom of the page and click 'Continue'.

Renter's Information (Details) – please fill in all information. Once all is correct, click 'Reserve Now', *Include the contact phone number associated with your Enterprise Plus or National Emerald membership.*

The renting branch will be confirming your reservation prior to pick up. Expect a confirmation call within the business day.

For Trucks/Van Rentals-Pricing go to the following link:

<https://procurement.ufl.edu/wp-content/uploads/2018/01/Enterprise-Trucks-UF-MOU-Price-EXHIBIT-1.11.21.3-2015.12.22.pdf>



Office of the Vice President and Chief
Financial Officer
Finance and Accounting

Travelers Guide
For
Enterprise Car Rentals



Revised May 1st, 2018



University Travel Services
(352)392-1241 Phone (352)392-0081 Fax
(352)846-1020 Fax imaging
PO Box 115350
114 Elmore Hall
Gainesville, FL 32611-5350

Travel website

<http://www.fa.ufl.edu/departments/university-disbursement-services/travel/>

Enterprise and National- [State of Florida Contract 78111808-15-1](#)

Reservations

To make a reservation, call the State of FL Reservations & Customer Service at 1-877-690-0064 and reference Account Number 43A3255. Or, visit one of the following sites to begin your reservation:
[Enterprise/National UF Business Rentals](#)
[Personal Rentals at Enterprise](#)

Availability of Vehicles for Rentals

When renting a vehicle from Enterprise/National, the preferred method to setup a reservation is to book the reservation through UF's rental website 24 hours in advance of the required pickup time. If a reservation is made 24 hours prior to the time needed, a rental vehicle is guaranteed. You will be placed in a vehicle at the State of Florida rate that you reserved even if a higher class vehicle is provided to you. If a reservation is made online with less than a 24 hour lead time, Enterprise/National will contact you and make you aware of the availability of vehicles and attempt to find a vehicle for you but a vehicle will not be guaranteed. If a vehicle is available, you may be placed in another size vehicle and be required to pay the State contract rate for that vehicle. Renters that made a reservation 24 hours or more in advance will receive priority. UF's online reservation page does not show vehicle availability. For rentals up through a full size, the website will allow you to make a reservation even if cars are not available locally. Adhering to the 24-hour lead time method will guarantee a vehicle will be available for you.

Enterprise Billing Account

You will need to establish an Enterprise Billing Account if you have the need to rent vehicles for other travelers but charge the rental costs to a UF PCard. Complete the [Enterprise Electronic Billing Agreement](#) form. Email the form to the contact information at the bottom of the form (stateoffloridabrse@ehi.com) and

Rebecca.T.Chiera@ehi.com). An Enterprise representative will contact you to complete the process and to establish your billing account.

Billing

If you have billing questions, please contact **Rebecca T. Chiera** at 904-396-4046. Items that are charged using the Enterprise Billing Account will receive two invoices per month.

[Enterprise/National Pricing List](#)

is available on the travel website.

Emerald Club portal

All UF travelers who make reservations for vehicle rentals should establish an Emerald Club account. The Emerald Club program can be used by Enterprise to track rental spend for the University. It will also make setting up reservations and picking up/dropping off vehicles much less of a burden. Please contact Brett Wallen (bwallen@ufl.edu) or Randy Staples (rstaple@ufl.edu) for the link to join the Emerald Club program.

<http://www.nationalcar.com/offer/43A3255>

Toll Payment Options

Enterprise/National offer a toll payment solution. They utilize the PlatePass program for tolls in the State of Florida. There will be a \$3.95 convenience charge per 24-hour period for use not to exceed \$19.75 on any given one rental (Florida); this does not include tolls. If you do not want to use this service, you have two other options:

1. Go through and pay at the tollbooth, you will

not be billed by PlatePass.

2. If you have a personal transponder, in your vehicle, you will not be billed by PlatePass.

You can print receipts for any PlatePass charges at the following website:

<https://www.htallc.com/en/invoice/search> | 866-285-6050

Parking Instructions for 39th Avenue

Enterprise Location

UF has been granted permission by the City of Gainesville to utilize a parking lot across the street from the Enterprise location at 410 NW 39th Avenue. If you pick up your vehicle from this location, you will have parking available for you at no cost. The City did request that we park at the end of the lot right across from Enterprise. Below is a placard to place on your vehicle's dash to identify that the vehicle belongs to a UF employee. The [Parking Map & Dashboard Placard](#) links can be found on the travel web site.

General Information

Insurance is included on business rentals in the United States.

Optional Equipment & Services - Enterprise & National Roadside Assistance Product (Enterprise) or Roadside Plus (National)---

Included in Contract Rate for Business Use and Leisure Use
One-Way Drop Fee (For Out-of-State Travel Only)- Drop fee charged per-rental for one-way rentals to destinations outside the state of Florida.—No charge.